

Capacity Building



Togo has worked with the ASYCUDA Programme to implement a tailored program to train a large number of customs officials on the use and operation of the ASYCUDAWorld system.



Togo

SITUATION

The migration of the Togolese ASYCUDA++ system to ASYCUDAWorld took place in a relatively short period of time and happened within the context of a number of major administrative and technical changes. The speed at which all was expected to happen and the scope of the changes involved represented a serious challenge.

SOLUTION

A clear strategy to strengthen customs capacity through the securitization of data and improvement of key technical elements of the ASYCUDA system, required a training component for the Togolese Customs Agency and other stakeholders' staff across all regions in the country.

RESULT

Upon the completion of the initial phase of the upgrade to ASYCUDAWorld and its other related technical dependencies, in 2016, the Togolese Customs Agency initiated a training program with UNCTAD to strengthen the overall operation of the system. This training program, mobilizing local computer and customs expertise contributed to the following positive developments:

- Entry and registration certificates for vehicles;
- Management of Temporary Exemptions and Admissions;
- Direct payment of declarations via barcode;
- Notification of payments;
- Clearance of transport documents through DS7 declarations;
- Automated Transshipment Clearance Document.

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Large scale training programs in 2018 that reinforce the capacity and expertise of Togo customs officials in using the ASYCUDAWorld system.

“The strength and flexibility of the ASYCUDAWorld system was complemented by the strong commitment of the Togolese Customs Agency to build expert capacity in the configuration and use of the software.”



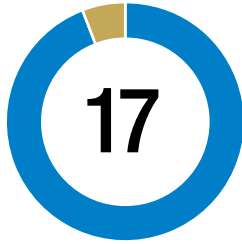
Capacity Building



UNITED NATIONS
UNCTAD

Size of Project

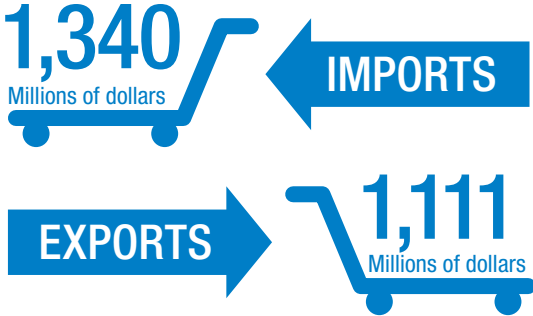
Total number of customs offices



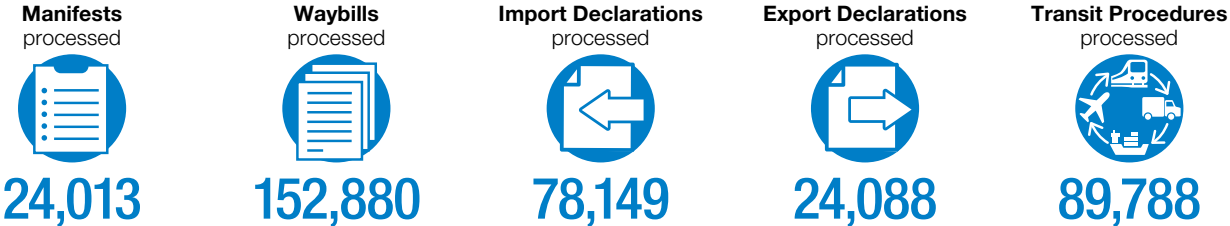
Paper-based
customs office



Computerized
customs office



2017 Volume of Activity



Number of Persons Trained

